

PRESS RELEASE

*United States Embassy
Public Affairs Office*



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New Non-Immigrant Visa Application System

The Embassy of the United States of America in Haiti has transitioned to a new appointment and document delivery service for the non-immigrant visa unit. Implemented at U.S. Embassies worldwide, the new process is designed to be more convenient and user-friendly. In addition to the new online system, we now offer a Call Center for applicants to obtain information and schedule appointments by phone.

Starting October 11, 2014, applicants can book a new appointment online: <http://www.ustraveldocs.com> or by phone: 509-4744--4444 in Haiti or 1-703-544-7842 in the U.S.A.

Beginning October 11, 2014, Call Center representatives will be available:

Monday-Friday, 8:00am-7:00pm (local time)

Local telephone: 509-4744-4444

U.S.A. telephone: 1-703-544-7842

The Embassy website, <http://haiti.usembassy.gov>, will include updates about the changes, general visa information and a link to the new scheduling website. These two websites and the Call Center are the only official sources of Haiti-specific visa processing information and are the only authorized methods to schedule a personal visa interview. Applicants who have scheduled an appointment under the old system should proceed using the existing procedure.

New Non-Immigrant Visa Application Procedure

1. Complete your DS-160 Online Visa Application at <https://ceac.state.gov/CEAC/>. Retain your DS-160 Confirmation Number – you will need this confirmation number to pay your visa fee and make an appointment.
2. Visit www.ustraveldocs.com and create an account ID.

3. Follow the prompts to select the correct visa category and enter your DS-160 Confirmation Number when asked. This will allow you to generate a deposit slip to make your visa fee payment.
4. Take your visa fee deposit slip to any SOGEXPRESS and make your visa fee payment.
5. The following business day after you make your visa fee payment, you will be able to schedule an appointment. You can schedule an appointment for your visa interview online at www.ustraveldocs.com or by phone through the Call Center. This service will be free of charge.
6. The day of your appointment you should bring a copy of your appointment confirmation, which includes two barcodes at the bottom of the page. You should also bring all of the necessary forms and documents required for your appointment, including a photo taken within the last six months and your valid passport.
7. Applicants will be able to pick up their passports at no additional cost from one of three Haiti Messenger locations in Port-au-Prince, Jacmel or Cap Haitien. You must specify the location when you schedule your appointment.

If you have additional questions, please visit our website, <http://haiti.usembassy.gov> or contact the Call Center at 509-4744-4444 (Haiti) or 1-703-544-7842 (U.S.A).

More information is available as “Frequently Asked Questions” on the U.S. State Department’s web page: http://travel.state.gov/visa/forms/forms_4401.html Additional information on the visa application process is available on U.S. Embassy Port au Prince’s website at <http://haiti.usembassy.gov/>.

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